

The management of JKH TRADER, SL and TOTAL SHIRT SL, aware of the relevance that today has for the company to satisfy the needs and expectations of its customers, set up all the necessary resources to ensure that the activities developed of "Marketing and distribution of promotional textile garments", "marketing of personalized promotional clothing and other accessories" and "silk-screen printing of promotional textile garments and accessories", respectively, meet the requirements of UNE-EN ISO 9.001: 2015 and UNE- EN ISO 14.001: 2015 establishing an Integrated Management System to this effect.

MISSION

The mission and priority goal of JKH TRADER, SL and TOTAL SHIRT SL, as a company dedicated to "marketing and distribution of promotional textile garments", "marketing of personalized promotional textile garments and other accessories" and " Promotional textile accessories "respectively, along with the full satisfaction of our customers and compliance with legal and regulatory requirements; without forgetting to carry out these works with a commitment to the environment through the continuous improvement of the organizations (reduction of waste, minimization of consumption, control over emissions to the atmosphere and discharges), as well as prevention of pollution.

The VISION of our organization is to establish safe workplaces for all members of the organization, to satisfy the needs of our clients, to encourage among our employees the training to achieve a better quality into customer service and the necessary awareness about our Responsibility in environmental matters, as well as to consistently promote an internal and external pollution prevention culture.

OUR VALUES:

- We are firmly committed to make our planet a more sustainable space for coexistence and progress.
- Serve our customers challenging us permanently to reach the highest levels of satisfaction through the fulfillment of their requirements and the continuous improvement of the quality of our products and services.
- Continuous improvement towards excellence as a way of working, regard to the risks and opportunities that can affect the conformity of our products and services; and the ability to increase the satisfaction of our customers.
- We make the staff of our organization aware of the importance of an effective quality management and compliance with the requirements of the Integrated Management System in order to enable Continuous Improvement.
- Commitment to a solid work ethic, integrity and honesty, as well as compliance with applicable legislation and regulations and other principles that the organization subscribes, applicable to the scope and Environmental Aspects identified by the organization

The necessary mechanisms have been established so that the described policy is known, understood and implemented throughout the organization.

Madrid, September 10, 2021.

Approved by the Director General